

20031017 09:40

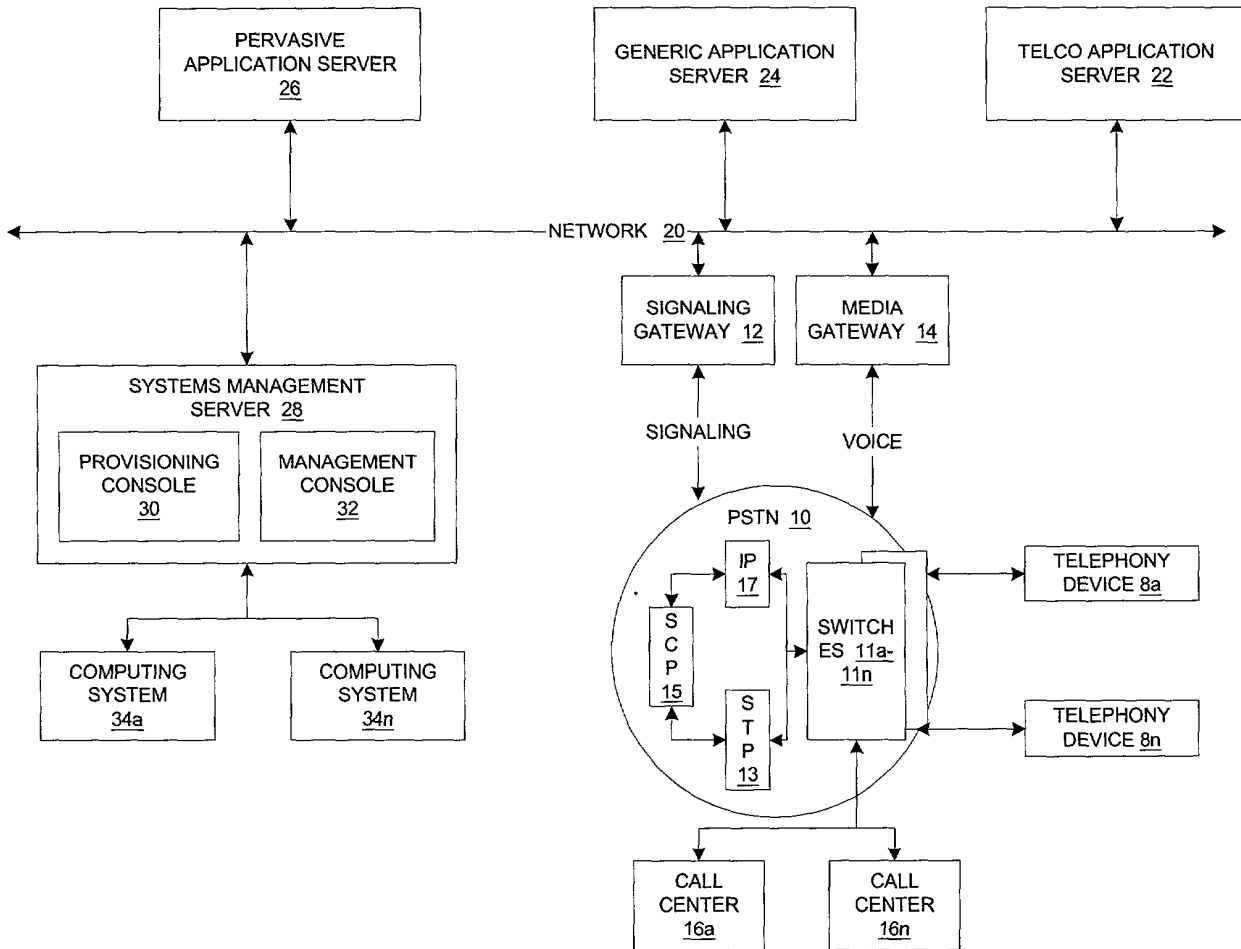


FIGURE 1

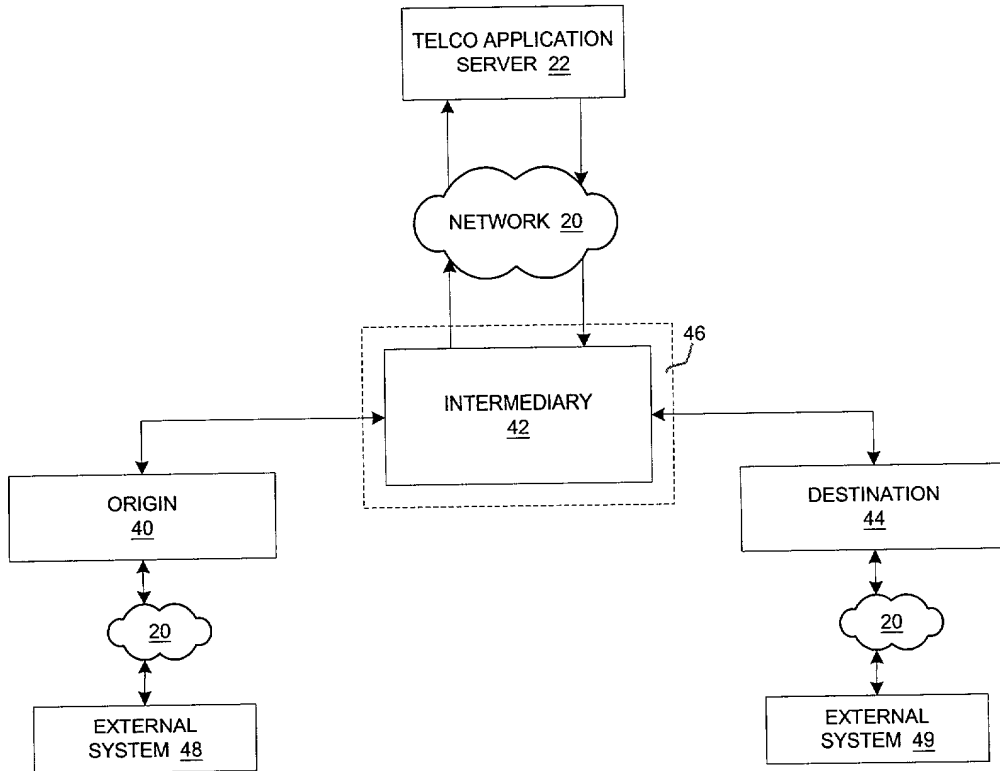


FIGURE 2

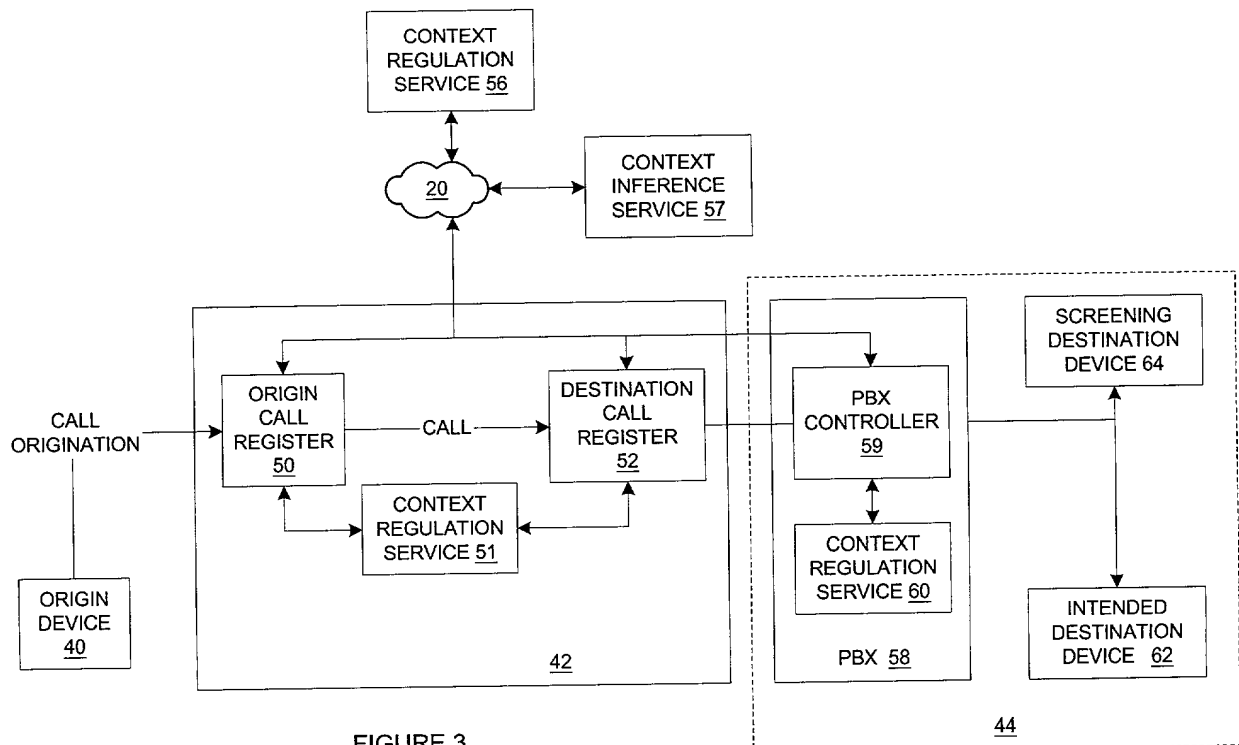


FIGURE 3

10081047 02210

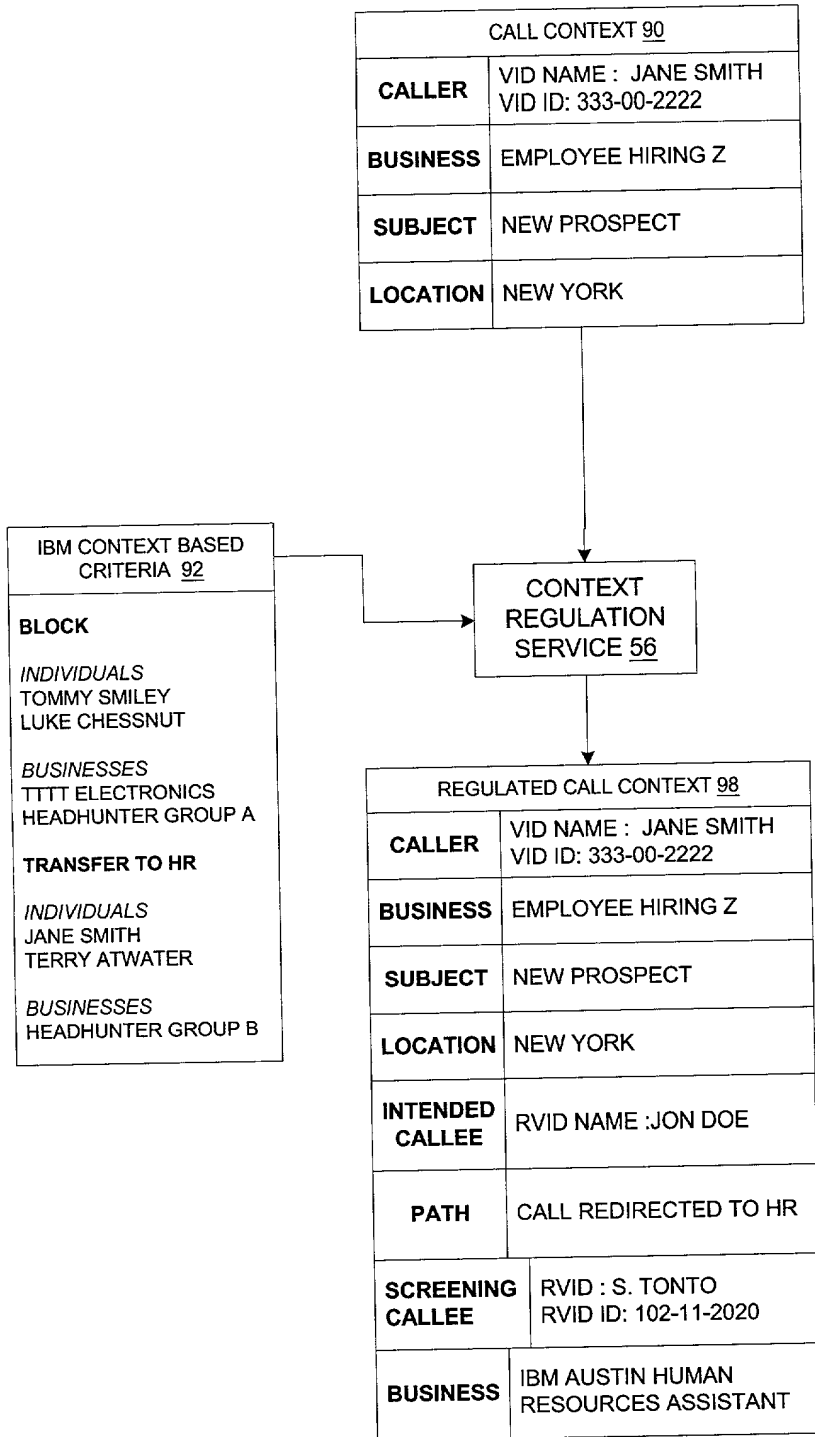
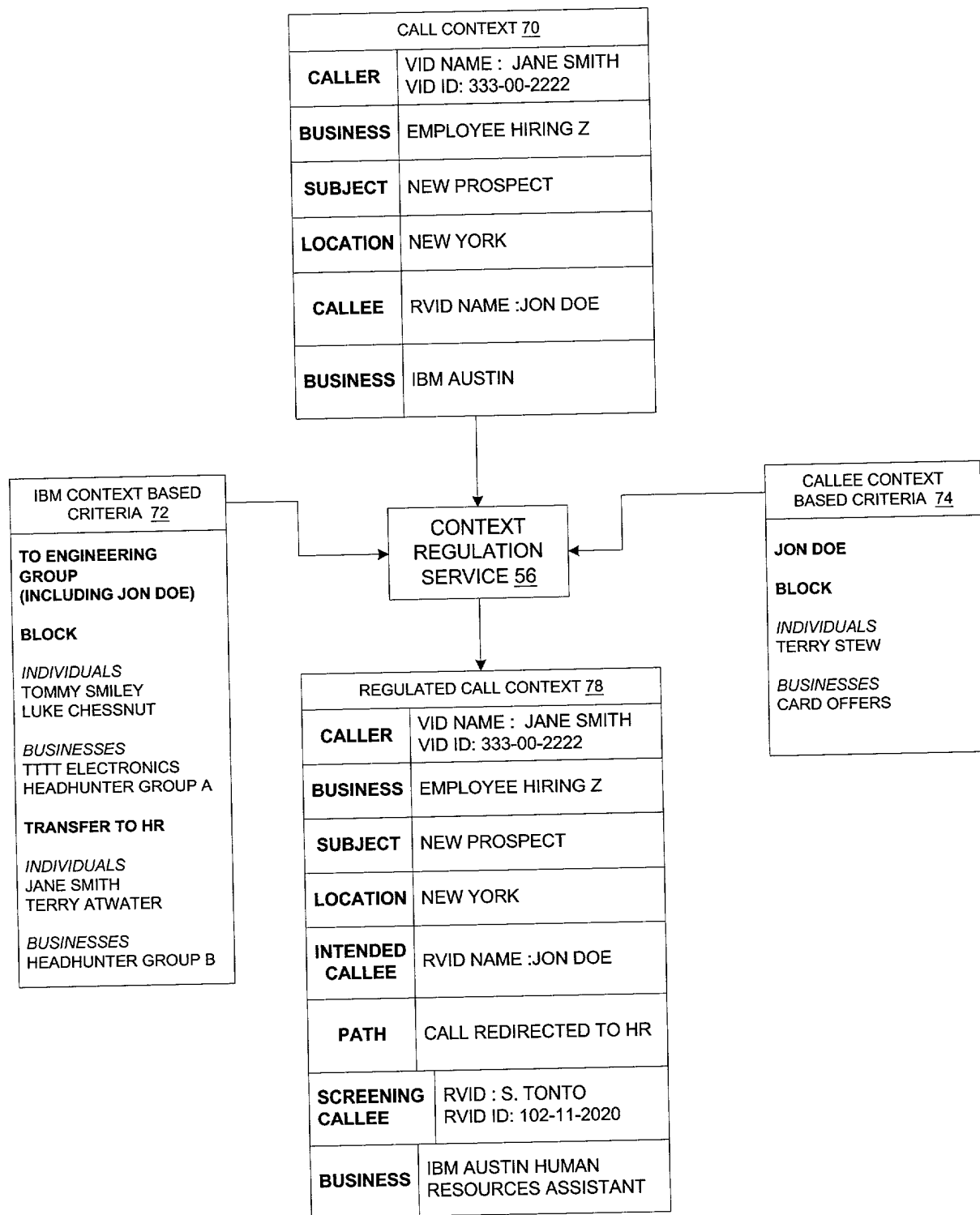


FIGURE 4



CALL CONTEXT <u>80</u>	
CALLER	VID NAME: JON DOE VID ID: 111-00-1111
BUSINESS	IBM AUSTIN - ENGINEER
SUBJECT	QUESTION
INTENDED CALLEE	FIRST AVAILABLE
BUSINESS	NEWS GROUP ZXY

IBM CONTEXT BASED CRITERIA <u>82</u>
FROM ALL EMPLOYEES
BLOCK
<i>INDIVIDUALS</i> T. BLOCK S. TEASDALE
<i>BUSINESSES</i> NEWS GROUP ZXY
TRANSFER TO NETWORK SCREENERS
<i>CONTEXT</i> TO CANADA + NON- EMPLOYEE
9AM-5PM + FAMILY

CONTEXT
REGULATION
SERVICE 56

REGULATED CALL CONTEXT <u>84</u>	
PATH	CALL OUT BLOCKED TO NEWS GROUP ZXY

FIGURE 6

5/10
AUS920010847US1

10031047 000100

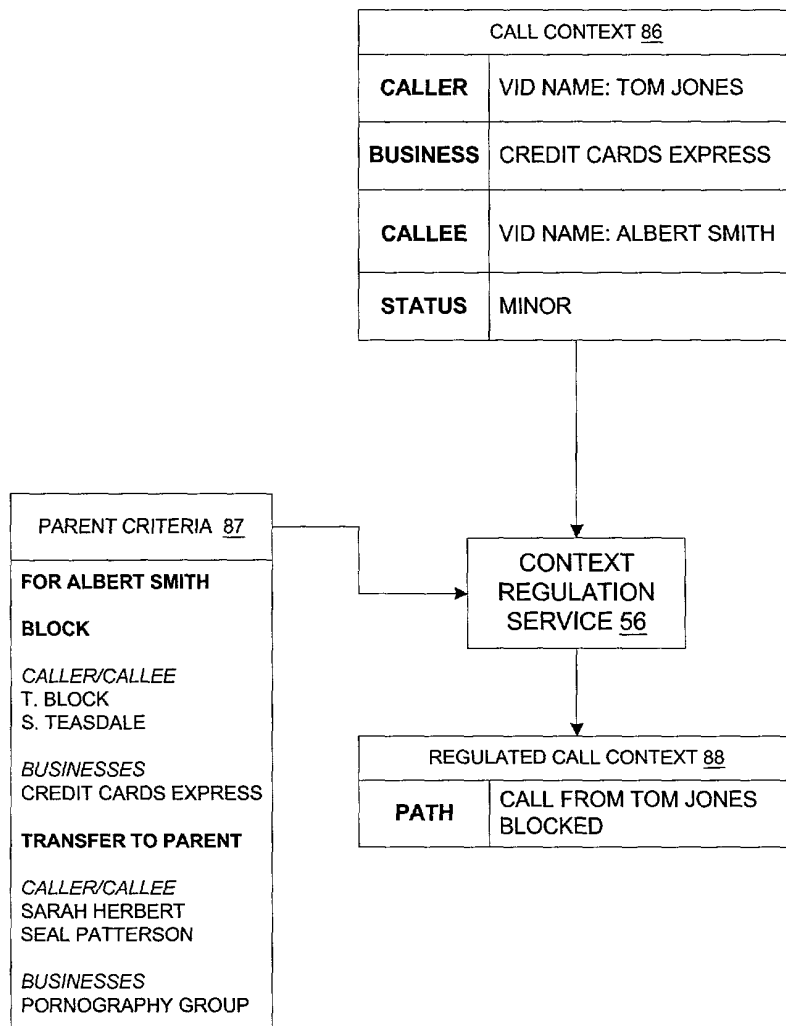


FIGURE 7

1004104 022102

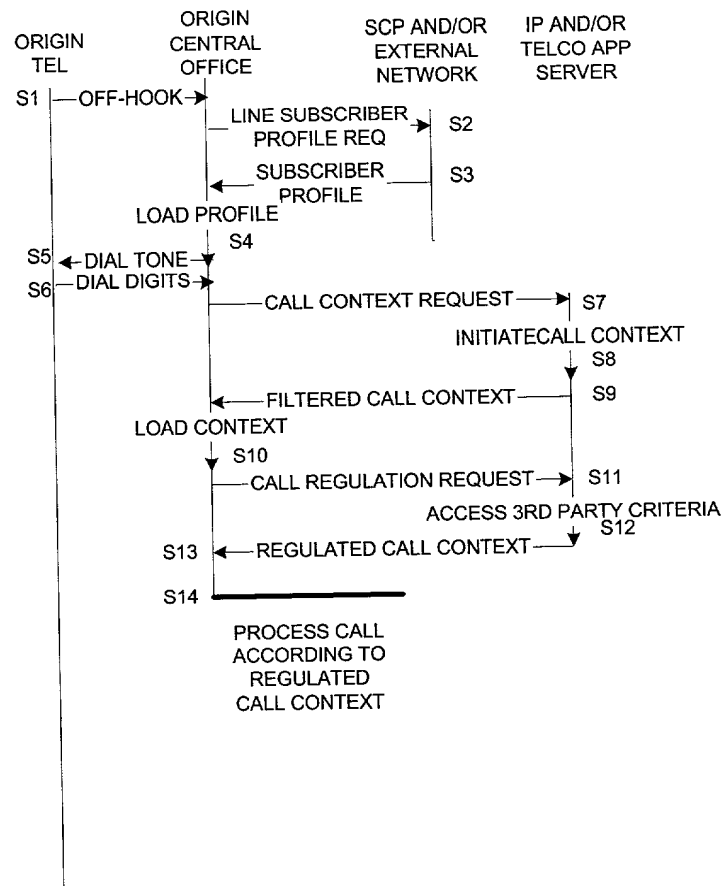


FIGURE 8

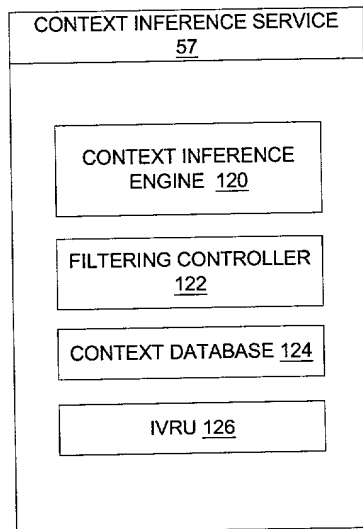


FIGURE 9

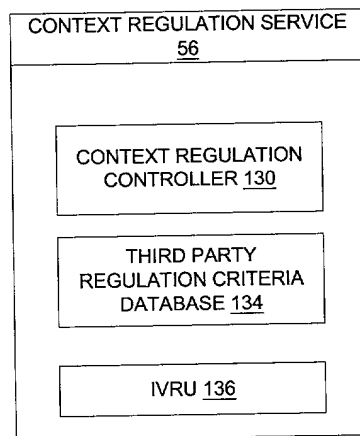


FIGURE 10

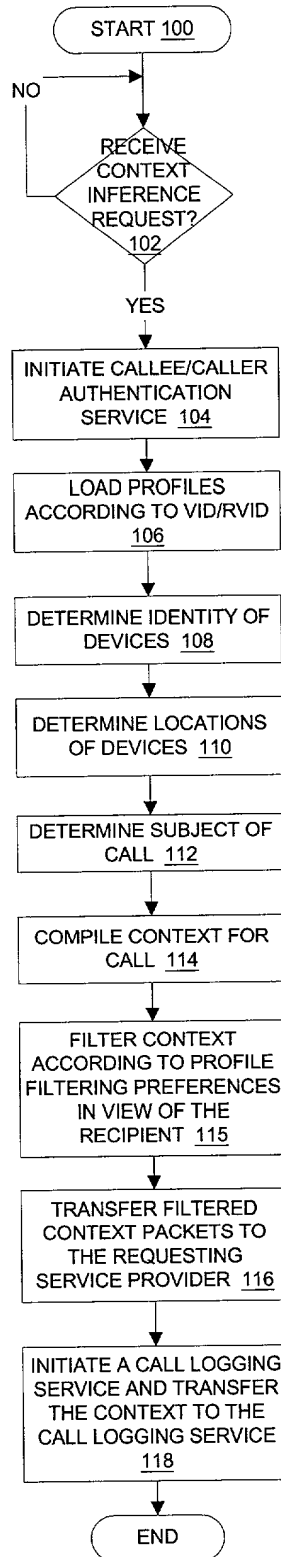


FIGURE 11

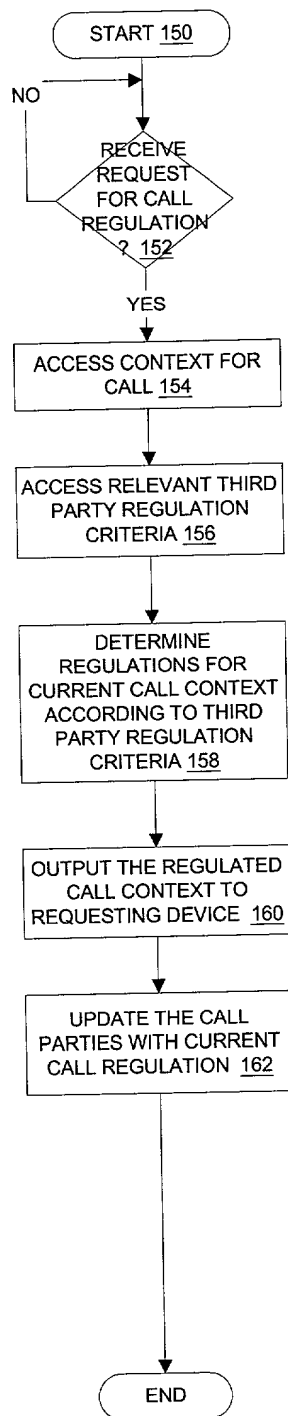


FIGURE 12